

密存键盘 / SafeClip 技术支持

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联系方式 / Contact

如果你在使用密存键盘 / SafeClip 时遇到问题，或希望反馈建议，请通过以下方式联系：

If you need help with SafeClip or would like to send feedback, please contact:

- 联系人 / Contact: 缪海露
- 邮箱 / Email: miaohl@aliyun.com

我们会尽量及时回复你的问题。

We will try to respond as soon as possible.

App 简介 / About the App

密存键盘 / SafeClip 用于保存日常经常需要复制或输入的信息，例如收货地址、发票信息、银行卡信息、身份证信息和常用短语。

SafeClip helps you save information that you often need to copy or type, such as shipping addresses, invoice details, bank card information, ID information, and common phrases.

你可以在 App 内一键复制，也可以添加自定义键盘后，在聊天、表单、订单备注等输入位置快速带入已保存内容。

You can copy information with one tap in the app, or add the custom keyboard and insert saved content while typing in chats, forms, order notes, and other text fields.

常见使用方式 / Common Usage

保存信息 / Save Information

打开 App 后，点击右上角加号新建信息。内容可以整段保存，也可以拆成姓名、电话、地址等单项，方便分别复制。

Open the app and tap the plus button to add new information. You can save one full block of text, or split it into items such as name, phone, and address for separate copy.

自动解析 / Auto Parse

粘贴常见格式的地址、发票、证件等内容后，可以点击“自动解析”，App 会尝试拆成多个可单独复制的小项。

After pasting common formats such as addresses, invoice details, or ID information, tap "Auto Parse" and the app will try to split the text into separately copyable items.

一键复制 / One-Tap Copy

在首页列表、详情页或单项内容旁边点击复制，内容会直接放入剪贴板，并提示“已复制，可以去粘贴”。

Tap copy on the home list, detail page, or an individual item. The content will be placed on the clipboard and a ready-to-paste message will appear.

使用键盘 / Use the Keyboard

在 iPhone 系统设置中添加“密存键盘 / SafeClip”后，可以在任意输入位置切换到该键盘，并选择已保存内容进行快速输入。

After adding "SafeClip" in iPhone Settings, you can switch to the keyboard from any text field and choose saved content for quick input.

分类顺序和置顶顺序会影响键盘里的显示顺序。

Category order and pinned items also affect the display order in the keyboard.

添加键盘 / Add the Keyboard

1. 打开 iPhone 的“设置”。
2. 进入“通用” > “键盘” > “键盘”。
3. 点击“添加新键盘”，选择“密存键盘 / SafeClip”。
4. 在输入时点击地球键，切换到“密存键盘 / SafeClip”。

1. Open iPhone Settings.
2. Go to General > Keyboard > Keyboards.
3. Tap Add New Keyboard and choose SafeClip.
4. While typing, tap the globe key and switch to SafeClip.

iCloud 同步 / iCloud Sync

密存键盘 / SafeClip 支持通过 iCloud 同步数据。请确认：

SafeClip supports iCloud sync. Please make sure:

- 设备已登录 Apple ID。
- iCloud Drive 已开启。
- App 的 iCloud 权限可用。
- 网络连接正常。
- Your device is signed in with an Apple ID.
- iCloud Drive is turned on.
- iCloud access for the app is available.
- Network connection is working.

如果刚安装或刚换设备，iCloud 可能需要一些时间完成首次同步。

After installation or switching to a new device, iCloud may take some time to complete the first sync.

隐私与验证 / Privacy and Verification

银行卡号和身份证号会默认隐藏并加密保存。你可以在设置中开启“打开 App 时先验证”或“复制私密信息时验证”，使用系统 Face ID / Touch ID 进行验证。

Bank card and ID numbers are hidden and encrypted by default. You can turn on verification when opening the app or copying private information, using the system Face ID / Touch ID.

密存键盘 / SafeClip 不会读取你的 Face ID / Touch ID 生物识别数据，验证过程由 iOS 系统完成。

SafeClip does not read your Face ID / Touch ID biometric data. Verification is handled by iOS.

常见问题 / FAQ

为什么键盘里看不到部分内容？ / Why are some items not shown in the keyboard?

如果开启了“复制私密信息时验证”，已隐藏的银行卡号、身份证号等内容不会出现在键盘里。这是为了避免在第三方 App 输入时直接暴露私密信息。

If "verify when copying private info" is enabled, hidden bank card or ID numbers will not appear in the keyboard. This helps avoid exposing private information while typing in third-party apps.

为什么 iCloud 暂时没有同步？ / Why has iCloud not synced yet?

请检查 Apple ID、iCloud Drive、网络连接和 iCloud 存储空间。首次同步或网络恢复后，系统可能需要等待一段时间。

Please check Apple ID, iCloud Drive, network connection, and iCloud storage. The first sync or sync after network recovery may take some time.

忘记开启验证会不会影响键盘？ / Does app verification affect the keyboard?

“打开 App 时先验证”只影响进入 App 查看内容，不影响键盘继续使用。

"Verify when opening the app" only affects viewing content in the app. The keyboard can still be used normally.

反馈 / Feedback

如果你希望增加新的解析格式、分类方式或键盘操作，请发送邮件到 miaohl@aliyun.com。

If you would like to request new parsing formats, category options, or keyboard actions, please email miaohl@aliyun.com.